



# How to Hard Reset your HTC myTouch 3G

This guide will explain how to return your phone to factory default settings.

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## INTRODUCTION

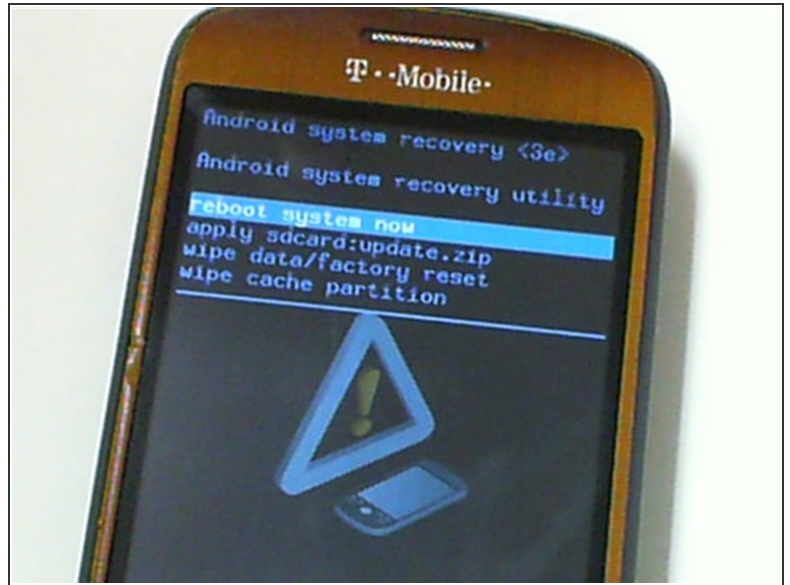
This guide will explain the process of restarting the HTC myTouch 3G after an Operating System crash.

## Step 1 — How to Hard Reset your HTC myTouch 3G



- Start by turning off the phone.
- Hold the **Home** and **End** keys for ten to thirty seconds, or until the home recovery display appears.

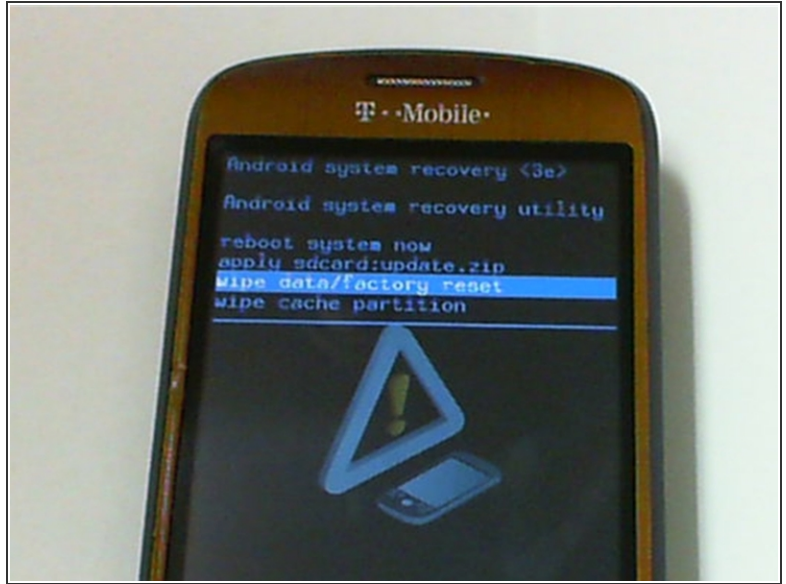
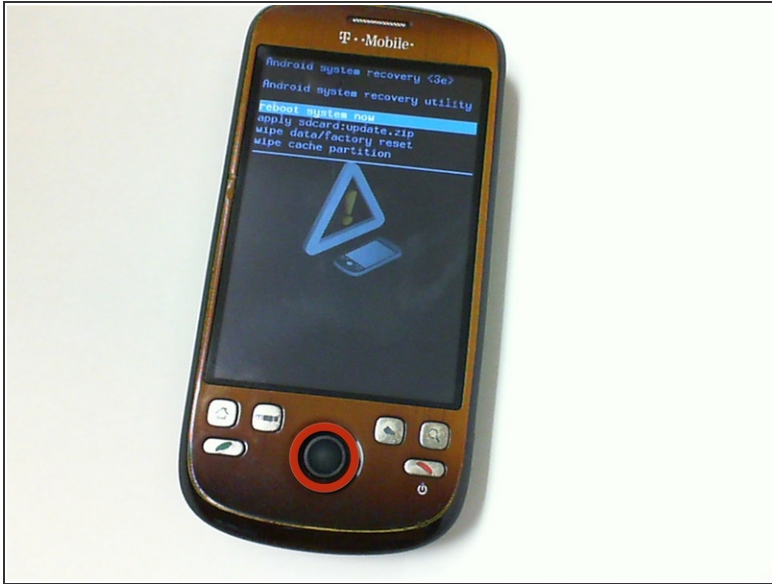
## Step 2



- Press the **Home** and **End** button once again to open the *Recovery Options* menu.

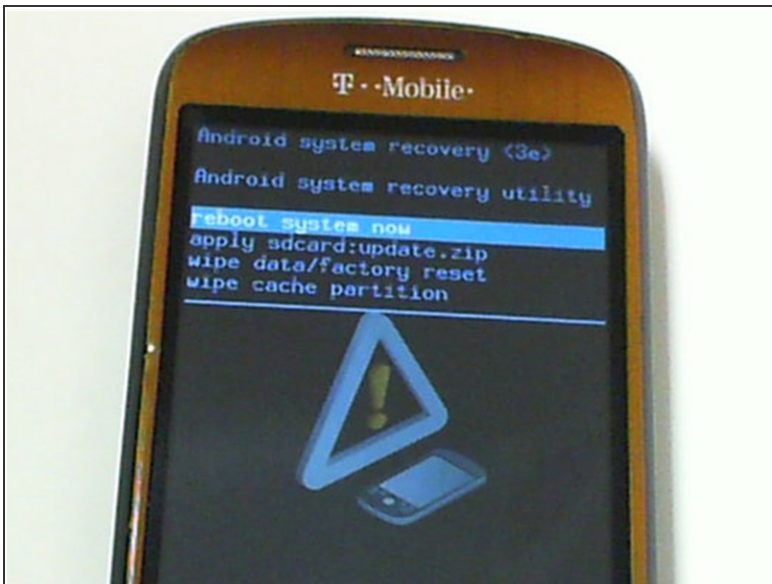


## Step 3



- Using the trackball, scroll to and select "wipe data/factory reset".

## Step 4



- Once the reset is complete, scroll back to "reboot system now".

**Warning:** This process will wipe out any data on the phone.

